



## MyNP Services Agreement

---

We understand the importance of protecting your privacy: MyNP expects its employees, vendors, partners, patients and clients to comply with all applicable laws and regulations. For questions related to the following information, please e-mail [admin@my-np.com](mailto:admin@my-np.com).

**DISCLAIMER STATEMENT:** Please remember that medical information provided by MyNP, in the absence of a visit with a health care professional, must be considered as an educational service only. The information sent through e-mail should not be relied upon as a medical consultation. This mechanism is not designed to replace a qualified medical professional's independent judgment about the appropriateness or risks of care for a given patient. We will do our best to provide you with information that will help you make your own health care decisions.

**PRIVACY POLICY:** This statement discloses the information practices for My-NP.com, including what type of information is gathered and tracked, how the information is used and with whom the information is shared.

**Registration:** In order to access certain areas of this Web site (contact form, e-newsletters, white papers and case studies, client portal), it may be required that you first complete a registration form. During registration you may be asked to provide contact information (such as name and e-mail address). We use this information to contact you about services in which you have expressed interest. MyNP is the sole owner of the information collected on My-NP.com. MyNP collects personally identifiable information from our users at several different points on our Web site.

**E-Mail Marketing:** If you wish to subscribe to our e-newsletter or other e-mail correspondence, we will use your name and e-mail address to send the e-mail correspondence to you. Out of respect for your privacy, we provide you a way to unsubscribe. Please see the "Choice and Opt-out" section.

**Service-Related Announcements:** We will send you strictly service-related announcements on rare occasions when it is necessary to do so. Generally, you may not opt-out of these communications, which are not promotional in nature.

**Customer Service/Patient Communication:** Based upon the personally identifiable information you provide us, we may send you a welcoming e-mail and also verify your contact information. We may communicate with you in response to your inquiries, to provide the services you request, and to manage your account. We may contact you for client satisfaction surveys, market research or in connection with certain transactions. We may communicate with you by e-mail or telephone, in accordance with your wishes.

**Children's Privacy:** MyNP is committed to protecting the privacy needs of children and we encourage parents and guardians to take an active role in their children's online activities and interests. MyNP does not knowingly collect information from children under the age of 13 and MyNP does not target its Web site to children under 13.

**Cookies:** We may store information that we collect through cookies, log files, clear gifs, and/or third party sources to create a "profile" of your preferences. We tie your personally identifiable information and your visit history, to information in the profile, in order to provide tailored promotions and marketing offers and to improve the content of the site for you. We do not share your profile with other third parties. We share your profile in aggregate form only. We sometimes collect non-identifiable information from visits to our Web site to

help us provide better client service. For example, we keep track of the domains from which people visit and we also measure visitor activity on this Web site, but we do so in ways that keep the information non-identifiable. This information is sometimes known as “clickstream data”. MyNP or others on MyNP’s behalf may use this data to analyze trends and statistics and to help us provide better client service. Also, when we collect personal data from you in a transaction, we may extract some information about that transaction in a non-identifiable format and combine it with other non-identifiable information. This information is used and analyzed only at an aggregate level to help us understand trends and patterns. This information is not reviewed at an individual level. If you do not want your transaction details used in this manner you can disable your cookies.

**Choice/Opt-out:** We provide you the opportunity to ‘opt-out’ of having your personally identifiable information used for certain purposes when we ask for this information. For example, if you inquire about a service but do not wish to receive any additional marketing material from us, you can indicate your preference on our inquiry form. If you no longer wish to receive our newsletter and promotional communications, you may opt-out of receiving them by following the instructions included in each e-newsletter or communication or by e-mailing us at [admin@My-NP.com](mailto:admin@My-NP.com). You will be notified when your personal information is collected by any third party that is not our agent/service provider, so you can make an informed choice as to whether or not to share your information with that party.

**Access to Personally Identifiable Information:** If your personally identifiable information changes, you may correct, update, or delete your information by e-mailing us at [admin@My-NP.com](mailto:admin@My-NP.com) or by contacting us by telephone or postal mail at the contact information listed below.

**Security:** The security of your personal information is important to us. When you enter sensitive information with our on line registration forms, we encrypt that information using secure socket layer technology (SSL). We follow generally accepted industry standards to protect the personal information submitted to us, both during transmission and once we receive it. No method of transmission over the Internet, or method of electronic storage, is 100% secure, however. Therefore, while we strive to use commercially acceptable means to protect your personal information, we cannot guarantee its absolute security.

**Business Transitions:** In the event MyNP goes through a business transition, such as a merger, acquisition by another company, or sale of all or a portion of its assets, your personally identifiable information will likely be among the assets transferred. You will be notified via e-mail of any such change in ownership or control of your personal information.

**Changes to this Privacy Statement:** If we decide to change our privacy policy, we will post those changes to this privacy statement, the home page, or other places we deem appropriate so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we disclose it. We reserve the right to modify this privacy statement at any time, so please review it frequently. If we make material changes to this policy, we will notify you here, by e-mail, or by means of a notice on our home page.

**Contact Us:** If you have any questions or suggestions regarding our privacy policy, please contact us at:

MyNP  
Attn: Internet Privacy Manager  
7721 Military Trail, Suite 1A  
Palm Beach Gardens, FL 33410

Telephone: 561.379.6421  
Fax: 888.786.0585



### Terms of Use Policy

ATTENTION: PLEASE READ THESE TERMS CAREFULLY BEFORE USING THIS WEB SITE. USING THIS WEB SITE INDICATES THAT YOU ACCEPT THESE TERMS. IF YOU DO NOT ACCEPT THESE TERMS (“TERMS”), DO NOT USE THIS WEB SITE.

The following are terms of a legal agreement between you and MyNP. By accessing, browsing and/or using this Web site, you acknowledge that you have read, understood, and agree, to be bound by these terms and to comply with all applicable laws and regulations, including export and re-export control laws and regulations. If you do not agree to these terms, do not use this web site.

This Web site may contain other proprietary notices and copyright information, the terms of which must be observed and followed. Information on this Web site may contain technical inaccuracies or typographical errors.

Information may be changed or updated without notice. MyNP may also make improvements and/or changes in the products and/or the programs described in this information at any time without notice.

MyNP assumes no responsibility regarding the accuracy of the information that is provided by MyNP and use of such information is at the recipient’s own risk. MyNP provides no assurances that any reported problems may be resolved with the use of any information that MyNP provides. By furnishing information, MyNP does not grant any licenses to any copyrights, patents or any other intellectual property rights.

MyNP does not want to receive confidential or proprietary information from you through our Web site. Please note that any information or material sent to MyNP will be deemed NOT to be confidential. By sending MyNP any information or material, you grant MyNP an unrestricted, irrevocable license to use, reproduce, display, perform, modify, transmit and distribute those materials or information, and you also agree that MyNP is free to use any ideas, concepts, know-how or techniques that you send us for any purpose. However, we will not release your name or otherwise publicize the fact that you submitted materials or other information to us unless: (a) we obtain your permission to use your name; or (b) we first notify you that the materials or other information you submit to a particular part of this site will be published or otherwise used with your name on it; or (c) we are required to do so by law.

**Limitation of Liability:** MyNP makes no representations whatsoever about any other Web site which you may access through this one. When you access a non-MyNP Web site, even one that may contain the MyNP logo, please understand that it is independent from MyNP, and that MyNP has no control over the content on that Web site. In addition, a link to a non-MyNP Web site does not mean that MyNP endorses or accepts any responsibility for the content, or the use, of such Web site. It is up to you to take precautions to ensure that whatever you select for your use is free of such items as viruses, worms, Trojan horses and other items of a destructive nature. IN NO EVENT WILL MyNP BE LIABLE TO ANY PARTY FOR ANY DIRECT, INDIRECT, SPECIAL OR OTHER CONSEQUENTIAL DAMAGES FOR ANY USE OF THIS WEB SITE, OR ON ANY OTHER HYPERLINKED WEB SITE, INCLUDING, WITHOUT LIMITATION, ANY LOST PROFITS, BUSINESS INTERRUPTION, LOSS OF PROGRAMS OR OTHER DATA ON YOUR INFORMATION HANDLING SYSTEM OR OTHERWISE, EVEN IF WE ARE EXPRESSLY ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. ALL INFORMATION IS PROVIDED BY MyNP ON AN “AS IS” BASIS ONLY. MyNP PROVIDES NO REPRESENTATIONS AND WARRANTIES, EXPRESS OR IMPLIED, INCLUDING THE IMPLIED WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE, MERCHANTABILITY AND NONINFRINGEMENT. MyNP may at any time revise these terms by updating this posting. By using this web site, you agree to be bound by

any such revisions and should therefore periodically visit this page to determine the current terms to which you are bound.

**COPYRIGHT / TRADEMARK NOTIFICATIONS:** Those trademarks followed by ® are registered trademarks of MyNP in the United States; all others are trademarks or common law marks of MyNP in the United States: MyNP ® (pending)

**Fair use guidelines for use and reference of MyNP trademarks:** MyNP “trademarks” include the logo and other designs owned and used by MyNP (collectively referred to herein as “logos”), as well as MyNP product and service names (collectively referred to herein as “product names”). MyNP takes great care in the development and protection of its trademarks and reserves all rights of ownership of its trademarks.

**Use of MyNP logos:** MyNP carefully limits the use of its logos. No other company may use MyNP logos unless it has the express written permission of MyNP, or is licensed by MyNP to do so. To obtain permission to use any MyNP logo, e-mail [admin@My-NP.com](mailto:admin@My-NP.com).

**Fair use of MyNP product names:** “Fair use” of trademarks allow third parties to make reference (text ONLY) to MyNP product names. While fair use allows use of or reference to MyNP product names, it is necessary that the usage be truthful, not disparaging to MyNP, and does not mislead the public. You must be clear and accurate as to the nature of the relationship between MyNP and your company, its products or services.

**Incorrect use of MyNP trademarks:**

- Do not alter the approved MyNP trademark
- Do not create any new logo for MyNP or MyNP product or service names
- Do not incorporate any MyNP product or service names into your company’s product names
- Do not incorporate any MyNP product or service names into the root domain of any Web site owned by your company
- Do not misspell or use lower case letters when using the name MyNP in text
- Do not use MyNP taglines
- Do not connect your company name with MyNP product or service names
- Do not use the MyNP trademark name for a product or service as a noun, or in the plural form
- Do not misspell or incorrectly capitalize MyNP trademarks

**Linking to [www.My-NP.com](http://www.My-NP.com):**

- Anyone linking to MyNP’s Web site must comply with these Guidelines for Linking to MyNP’s Web site. A site that links to MyNP’s Web site
- May link to but not replicate MyNP content
- Should not create a browser or border environment around MyNP content
- Should not imply that MyNP is endorsing it, its products or services
- Should not misrepresent its relationship with MyNP
- Should not present false information about MyNP products or services
- Should not use MyNP logo without permission from MyNP
- Should not contain content that could be construed as distasteful, offensive or controversial, and should contain only content that is appropriate for all age groups